Personal Data Processing Policy

GAMEPAYMENT.IO

Saola L.L.C-FZ | Formation No. 2654707 | Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, UAE

1. SCOPE AND DEFINITIONS This Policy explains how Saola L.L.C-FZ, Formation No. 2654707, Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, United Arab Emirates (Operator, we, us) processes personal data in connection with gamepayment.io and our services. Personal data means information relating to an identified or identifiable individual. Processing includes collection, recording, organisation, storage, adaptation, retrieval, use, disclosure, transfer, restriction, erasure and destruction. A data subject is the individual to whom personal data relates.

2. POLICY PURPOSE This Policy applies to personal data processed by the Operator, including data of customers, Website users, prospective customers, representatives of counterparties, job applicants, employees and former employees, visitors and other individuals whose information the Operator lawfully receives. It is an internal and external framework for lawful, fair and secure processing.

3. PROCESSING PRINCIPLES We process data lawfully, fairly and transparently; for specified, explicit and legitimate purposes; in a manner limited to what is necessary; accurately and kept up to date where necessary; for no longer than necessary; and with appropriate security. We do not combine databases created for incompatible purposes.

4. CATEGORIES OF DATA Depending on the relationship, data may include identification and contact details, account credentials, transaction and order information, correspondence, technical and usage data, and information required by law or for contractual performance. Special-category or biometric data is processed only where expressly authorised by applicable law and subject to appropriate safeguards.

5. SOURCES AND LEGAL BASES We normally obtain data directly from the data subject. We may receive it from authorised representatives, payment providers, service providers, public sources or other lawful third parties. We process data where necessary to perform a contract, comply with a legal obligation, protect rights and security, pursue legitimate interests that do not override the data subject's rights, or on the basis of consent where consent is required.

6. METHODS OF PROCESSING Processing may be automated or non-automated. Access is granted only to authorised persons who need the data for their duties. We maintain access controls, records and procedures designed to prevent unlawful access, use, alteration or disclosure.

7. PURPOSES OF PROCESSING We use data to provide and support Website services; register and administer accounts; accept, process and fulfil Orders; deliver Digital Products; process payments and prevent fraud; communicate with users; resolve support requests and disputes; meet legal, accounting and reporting obligations; maintain the security and performance of our systems; improve our products and services; manage business relationships; recruit and manage personnel; and protect our rights and the rights of others.

8. CONFIDENTIALITY We do not disclose personal data to third parties except as permitted by law, necessary to provide the service, required to perform a contract, requested by the data subject, or required by a competent authority. Persons processing data on our behalf are bound by appropriate confidentiality and data-protection obligations.

9. SHARING AND PROCESSORS We may share data with payment providers, hosting and IT providers, communication providers, professional advisers, rights holders and platform owners where necessary for a Digital Product, fraud-prevention providers and public authorities where legally required. We require processors to process data only on documented instructions and to apply suitable safeguards.

10. PUBLICLY AVAILABLE AND CROSS BORDER DATA Data made public by a data subject is processed only where a valid legal basis applies. Where data is transferred across borders, the Operator applies safeguards and restrictions required by applicable law, taking account of the destination and the nature of the transfer.

11. RIGHTS OF DATA SUBJECTS Subject to applicable law, you may request access to your data, correction of inaccurate data, deletion, restriction or objection to processing, withdrawal of consent, and information about recipients and processing. To exercise these rights, write to info@gamepayment.io. We may request information necessary to verify your identity and will respond within the period required by applicable law.

12. RETENTION We retain personal data for the period necessary for the purposes described in this Policy, for performance of a contract, for legal retention periods, for dispute resolution, or to establish, exercise or defend legal claims. When retention is no longer necessary, we delete or anonymise the data unless continued retention is required by law.

13. ACCURACY, CORRECTION AND ERASURE Data subjects should keep their information current. On a substantiated request or where we identify inaccurate, incomplete or excessive data, we will correct, restrict, erase or destroy it as required by applicable law. We will also notify processors where required.

14. SECURITY We use legal, organisational and technical measures appropriate to the risks, including role-based access controls, confidentiality obligations, security monitoring, incident response, backup and recovery measures, and review of our safeguards. No system is completely secure, but we work to protect data against unauthorised or accidental access, destruction, alteration, blocking, copying, disclosure or distribution.

15. COOKIES AND SIMILAR TECHNOLOGIES The Website uses cookies and similar technologies to provide core functionality and security, remember account and preference settings, analyse Website use, improve navigation and services, measure audience and campaign performance, and where applicable provide relevant content or advertising. Cookies may be session cookies, persistent cookies, functional cookies, performance cookies or targeting cookies. You can remove or block cookies through your browser settings. Blocking cookies may affect Website functionality. Continued use of the Website after the cookie notice confirms consent where consent is required by law.

16. SECURITY INCIDENTS If we become aware of a personal-data breach, we will promptly investigate, take steps to contain and mitigate it, and notify affected data subjects and competent authorities where required by applicable law. You may report a suspected incident to info@gamepayment.io.

17. RESPONSIBILITY The Operator and persons processing data on its behalf are responsible for compliance with applicable data-protection requirements. A person whose rights are infringed may use the remedies available under applicable law.

18. FINAL PROVISIONS This Policy is publicly available at gamepayment.io. We may update it from time to time by publishing a revised version on the Website. Questions about this Policy or our processing of personal data may be sent to info@gamepayment.io.